



# ORDER FORM

CALL OR FAX TODAY

Make copies of this  
easy to use order form for  
future orders

Item #	Description	Quantity	Item #	Description	Quantity
1			29		
2			30		
3			31		
4			32		
5			33		
6			34		
7			35		
8			36		
9			37		
10			38		
11			39		
12			40		
13			41		
14			42		
15			43		
16			44		
17			45		
18			46		
19			47		
20			48		
21			49		
22			50		
23			51		
24			52		
25			53		
26			54		
27			55		
28			56		

Date	Date To Ship	Ship Via	Terms	See Terms & Conditions On Back

Customer Id \_\_\_\_\_

Customer Name \_\_\_\_\_

Ship to \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone # \_\_\_\_\_

Fax # \_\_\_\_\_

\*PST # \_\_\_\_\_

Buyer's Signature \_\_\_\_\_

\*New Customers Canada Only.

# TERMS & CONDITIONS

## Placing An Order

All orders placed before 11:00 AM (our warehouse time) will be shipped that day. Orders placed after 11:00 AM will be shipped that day or the next day as time permits.

**To help us serve you better please have your customer number and item numbers when ordering.**

### Starline Agencies Inc.

#### Serving Western Canada

Toll Free 1-800-665-3994  
Phone 1-604-946-8717  
Fax 1-604-946-8716  
E-Mail [wcanada@starlinepacific.com](mailto:wcanada@starlinepacific.com)

### Starline Agencies Inc.(Ont)

#### Serving Eastern Canada

Toll Free 1-800-265-9831  
Phone 1-705-721-4583  
Fax 1-705-721-8562  
E-Mail [ecanada@starlinepacific.com](mailto:ecanada@starlinepacific.com)

### Pacific Graphics Inc.

#### Serving The Northern USA

Toll Free 1-800-446-4974  
Phone 1-360-398-0890  
Fax 1-360-398-1562  
E-Mail [nusa@starlinepacific.com](mailto:nusa@starlinepacific.com)

### Starline Pacific Inc.

#### Serving The Southern USA

Toll Free 1-800-255-0213  
Phone 1-602-470-8383  
Fax 1-602-470-8385  
E-Mail [susa@starlinepacific.com](mailto:susa@starlinepacific.com)

[www.starlinepacific.com](http://www.starlinepacific.com)

## Pricing

Prices are subject to change without notice. All merchandise will be shipped at prices in effect upon receipt of the order.

## Minimum Order

We have no minimum order. Orders less than \$50.00 will be subject to a \$10.00 service charge. New transfers can be tried out by ordering 3 pieces.

## Backorders

Backorders may be created for 36 pieces or more unless otherwise requested.

## Custom Orders

Custom orders require a 50% deposit and are not subject to cancellation or return.

## Credit Terms

Unless otherwise arranged, terms are COD CASH. Visa and Mastercard are also accepted. COD shipments may be paid for by company cheque only upon arrangement with our credit manager. If you wish to establish a NET 30 DAYS account you must complete and sign our credit application and return it for approval. Please allow 4 to 6 weeks to establish credit. Returned checks will be subject to a \$20.00 service charge. Credit privileges will be re-evaluated at that time. All overdue accounts will be charged interest at the rate of 2% per month (24% per annum).

## Return Policy

All sales are final. All claims must be made within 5 days of receipt of shipment. If you need to return goods for any reason you must first obtain prior authorization from our Customer Service Dept. All returns must clearly display our return authorization number on the outside of the package. Packages that do not display the proper RA# will be refused. Authorized returns for goods other than defective merchandise will be subject to a 20% restocking charge.

## Warranty

The liability of the manufacturer or distributor is limited to the replacement of its product which contains manufacturing defects. This warranty constitutes the sole liability of the manufacturer or distributor with respect to the product and is in lieu of and excludes all other conditions, warranties, guarantees, obligations, rights or representations, whether expressed or implied, and whether arising by operation of law or otherwise. No representative of the manufacturer or distributor has any authority to offer any warranty on behalf of the manufacturer.

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